

2024 FREQUENTLY ASKED QUESTIONS

WHO DOES GAMES OF ACADIANA BENEFIT?

All proceeds from Games of Acadiana will benefit Miles Perret Cancer Services (MPCS), a local, nonprofit resource center dedicated to serving the families of Acadiana fighting, surviving, and living with cancer.

WHEN DOES THE GAME BEGIN AND END?

The app is available for free download now; it will be activated for play from Friday, May 31, 2024 at 8:00am to Saturday, June 15, 2024 at 5:00pm (CST).

WHO CAN PLAY?

Anyone can play Games of Acadiana However, you must be at least 18 years old to claim a prize. If the winner is under the age of 18, a parent or guardian may claim the prize on their behalf. MPCS Board of Directors and MPCS employees are <u>not</u> eligible to participate in any prize drawing.

DO I NEED TO PLAY WITH A TEAM?

While the app requires you to create a team, you are not required to play with others. You may create a team of one member or join your family and friends in earning points together. But remember - a team can submit only one photo or video per mission. Additionally, any prize won will be awarded to the individual designated as the Team Captain (See below, "Team Captain"). Hint: Your team members may reside anywhere in the world! This is a good way to accomplish Parish Missions - ask friends from other parishes to join your team.

HOW TO JOIN THE HUNT

Download "GooseChase" app from <u>Google Play</u> or the <u>App Store</u>

- a. Create a new account with an email, username, and password of your choice.
 - Note: If you created an account in a previous game, you can log in to that account.
- b. Search for the game by using game code *5Z5QWJ* or by tapping the search icon and entering *"2024 Games of Acadiana"* in search bar.
- c. Once you have selected 2024 Games of Acadiana, press the "Let's Go!" button.
- d. Either create team or join team
 - To create a new team press "Create Team"
 - Here there are options to: (a) select a team picture, (b) edit your team name, (c) note your team passcode if you want others to join your team and participate with separate mobile devices, they will need this code.
 - Once you've edited and are ready to move on, press "Join this Experience."
 - If you are joining a team that's already been created, select that team and enter the team's passcode (obtain code from team creator).
- e. Enable notifications We strongly recommend you allow notifications as we will be sending instructions and bonus opportunities throughout the game. Additionally, we will send the winning teams notifications through the app.



HOW DO I PLAY?

The hunt consists of over 75 "missions." Each mission has a certain point value. The goal of the scavenger hunt is to perform missions so as to accumulate the number of points required to "earn" entries into the prize drawing. A team may earn more than one entry.

The hunt begins on Friday, May 31, 2024 at 8:00am (CST). Upon entering the hunt, you will see a listing of available missions with their point values. You may select any mission you are interested in; missions need not be performed in the order listed. To complete a mission, select it from the list and press the "Do This Mission" button. The app will request access to your camera or microphone – press "OK." Once you perform the task associated with the mission, you must submit the evidence (photo, video, or text) as indicated. All photo and video evidence must be captured through the GooseChase application. You cannot upload any photos or videos from your camera roll or capture photos of photographs or computer screens unless otherwise indicated in the mission. Your submission will be forwarded automatically to the Mission Judges and points will be awarded.

Make sure you are completing missions accurately (e.g. "take a picture with a zebra" means take a picture with a real zebra, not next to a zebra on a computer screen). The Mission Judges will review all entries for completion and accuracy. Mission Masters will contact you with any issues; if points are deducted, they will explain the deduction and offer suggestions for a successful resubmission.

WHAT IF I HAVE A QUESTION ABOUT A MISSION?

Game questions may be submitted via email to <u>huntacadiana@gmail.com</u>. Mission Masters will monitor the email and respond as soon as possible. Additionally, MPCS staff members will be available on each Saturday during the game, from 10am to 2pm in the MPCS lobby, to answer any questions you may have.

TEAM CAPTAIN

While missions may be performed in any order, we suggest that your first mission be "Who's the Captain?" (500 points). This mission calls for the designation of a team captain. Whether you are a team of one or are playing with friends and family, **ALL TEAMS MUST DESIGNATE A TEAM CAPTAIN**. Simply press the "Do This Mission" button, type the first <u>and</u> last name of the team captain, and click on "Submit." While the name will be visible to you and your team members, it will NOT be visible to the public in the activity feed. Make sure the captain has a photo ID; they will need to present it in order to claim a prize.

CAN I REVISE MY PHOTO/VIDEO EVIDENCE AFTER SUBMISSION?

Yes. In the Mission tab, move over to your "Completed" column. Select the mission you would like to revise, and press "Redo Mission."

HOW MANY POINTS DO I NEED TO EARN ENTRIES INTO THE DRAWING?

An entry will be awarded for each 10,000 points earned. No partial entries are awarded. There will be no rounding up. For example:

- 10,000 points = 1 entry into drawing
- 20,000 points = 2 entries into drawing
- 30,000 points = 3 entries into drawing
- 40,000 points = 4 entries into drawing

Note: the entry is assigned to the team captain (see above, "Team Captain"); team members do not receive individual entries.

Once the hunt has ended, all entries will be entered into a database and assigned an individualized random ticket number. Entry tickets with team captain's name, team name, and assigned ticket number(s) will then be printed and placed in a raffle hopper along with the purchased entries.

Fifty-one (51) prizes will be awarded. Each prize is valued at over \$50. Prizes include:

- Grand Prize \$10,000
- Tech/electronics prizes
- Gift cards from local businesses and restaurants

A full listing of prizes will be posted on the MPCS website by May 15, 2024. All winning tickets associated with the first 50 prizes awarded will be placed back into the hopper for the drawing for the Grand Prize. Drawing will take place on Saturday, June 22; it will be broadcast live on the MPCS Facebook page, beginning at

WILL MY SUBMISSIONS (PHOTOS, VIDEOS, TEXTS) BECOME PUBLIC?

Unless otherwise stated (e.g. "Who's the Captain?" mission), all submissions (photos, videos, text) are posted in real time to the app activity feed. Thus, they are visible to every person participating in the game. **DO NOT SUBMIT PERSONAL INFORMATION** you consider private (INCLUDING, BUT NOT LIMITED TO, YOUR IDENTITY OR HOME ADDRESS). Additionally, participation in the game serves as acceptance of the <u>Terms of</u> <u>Use</u> and consent to the promotional use of said photos, videos or texts without compensation or any additional consent. Participants release and waive any claims and demands against MPCS arising from its use of his/her name, image, or likeness.

CAN I SUBMIT A VIDEO OF ANY LENGTH?

No. Videos must be captured through the app (GooseChase) and can only be up to 30 seconds long. If a video mission takes longer than 30 seconds to complete, don't stress. Try to capture yourself finishing the mission as proof of completion. Don't forget to put all required details in the captions.

CAN I COMMENT ON MY PHOTO/VIDEO EVIDENCE?

Before submitting your evidence, you have the option (and in some missions, the requirement) to caption your photo or video. You also have the option to revise your caption after submission. In the Mission tab, move over to your "Completed" column. Press the three dots (...) on the right side of your team name. Press "Edit Caption." Once you have edited/added your caption, don't forget to press "Save."

CAN I COMMENT ON PHOTO/VIDEO EVIDENCE OF OTHERS?

You cannot comment on photo/video evidence of others. However, you may "like" other submissions by pressing the thumbs up symbol associated with those submissions.

WHAT HAPPENS IF I GO TO SUBMIT A PICTURE OR VIDEO AND THE SCREEN IS BLACK?

Unfortunately, this is an application error. The best thing to do is close out the application and try again. If this happens after you take your picture or video, your evidence may be lost and you will have to try again before the mission is considered complete.

HOW DO I KNOW HOW I AM DOING IN COMPARISON TO OTHERS?

Using the navigation tabs at the bottom of your screen, you can keep track of how you are doing via the activity feed and the leaderboard. Both tabs are updated in real time.

HOW DO I RETRIEVE MESSAGES FROM THE MISSION MASTERS?

Periodically, the Mission Masters will send you messages. They will arrive via "notifications" and may be retrieved within the app with the "bell" icon on the navigation tab.

DOES IT COST TO PLAY?

It does not cost to play Games of Acadiana. The application software (GooseChase) is free to download any time and the game will be available for free play May 31 (8:00am) through June 15 (5:00pm).

WHAT ARE MY CHANCES OF WINNING?

A random drawing will be held on June 22 at 10:00am. Fifty-one (51) prizes will be awarded. Your chances of winning depend on the total number of qualified entries.

ARE THERE OTHER WAYS TO ENTER THE DRAWING?

Earning points is not the only way to obtain entries. Additional entries may be purchased for \$20. Raffle tickets will be available for purchase beginning Monday, April 1, 2024 at 8:00am (CST) and ending Sunday, June 16, 2024 at 11:59pm (CST).

WHY ARE SOME SUBMISSIONS IN THE FEED HIDDEN?

From 8:00pm through 8:00am, the activity feed will be hidden from view. During those hours, you can continue to perform missions and submit evidence. Points will be awarded immediately; however, the submissions will not be reviewed for accuracy until the morning. When the feed goes "live" again at 8:00am, all submissions, including those submitted overnight, will become visible again in the activity feed.

CAN MPCS REMOVE A SUBMISSION?

While MPCS does monitor the feed, it is important to know that the feed occurs in real time. MPCS cannot review the submissions prior to their becoming part of the feed; thus, be mindful that other teams could submit content you may feel is offensive, indecent, objectionable, or inappropriate for viewing. MPCS has the ability to remove such content and does so when warranted. MPCS reserves the right to remove any submission it, in its sole discretion, deems objectionable. Should you have concerns about a particular submission, please contact us at huntacadiana@gmail.com.

WHY DID MY SCORE CHANGE WITHOUT NOTIFICATION?

Occasionally we get questions from players about score changes. Please note that if the Mission Masters adjust your score (either by adding bonus points or subtracting points for an incomplete mission) you will always get an official notification via the app. If your score has increased without a notification, it is possible that one of your teammates performed a mission and didn't advise you. If your score has decreased without a notification it is possible that one of your teammates has left your team. If/when a teammate officially withdraws from your team, all points that teammate earned for your team will be subtracted from your score. Unfortunately, this is done automatically within the app; the Mission Masters cannot alter this outcome.

ARE THERE WAYS TO GET BONUS POINTS?

An entry into the prize drawing will be awarded for each 10,000 points earned. There are a few ways to boost your scores with bonus points:

- Change for Miles: Earn 10,000 bonus points for each full Change for Miles bottle returned to MPCS before June 15, 2:00pm. Empty bottles may be found in the MPCS lobby. Note: Extra points are not awarded immediately; they will be added to your totals within 24 hours of submission. If you are not able to travel to the MPCS office to return full bottles, you may earn 10,000 bonus points for each \$20 donation made via Venmo. To be eligible for bonus points, the Venmo transactions must be completed no later than June 15, 2:00pm. <u>(View all Change for Miles Venmo Rules here)</u>
- Completion Bonuses Feeling adventurous? This year, those teams that complete EVERY mission (regardless of their final points total) will be entered into a special drawing for a set of Apple AirPods Pro (2nd generation). Think it can't be done? Last year 19 teams completed all missions. This year there will be many more missions, but that just makes it more fun! Remember, when counting missions, we include all missions released on kickoff day, all missions released during the game (with the exception of expiring missions), and all parish missions; it does not include the Early Bird Mission. All teams that qualify for this special, random drawing will be notified at the end of the game. The results will be announced on June 22.

- Creativity Bonus Returning this year, by popular demand, we have designed a way to reward those teams that go the extra mile with their submissions. Following the close of the game, an independent committee will review all submissions for the missions "Picture Perfect," "Staycation," and "Wonders of the World." Judging the submissions on creativity and style, the committee will determine the 1st place winner for each of those missions. The 1st place winners will be awarded 10,000 creativity bonus points. The points will be added to their final score after the game has closed. Winners will be notified via the app.
- Early Birds
 - o Registration All teams that register to play the 2024 Games of Acadiana (i.e. "Join the Game") by 11:59pm (CST) May 17, 2024 will be awarded 500 bonus points.
 - o Early Bird Mission All teams registered by 5:00pm Friday, May 24, will receive a special mission (via app notification) to perform prior to the start of the game. Those teams successfully completing the mission by midnight, Wednesday, May 29 will be awarded 750 bonus points.
- Global Guesswork This mission requires a photo be taken of a jar filled with miniature globes. The jar is located in the MPCS lobby. When you submit the photograph, add a caption to your submission guessing how many miniature globes are in the jar. The team(s) coming closest to the correct number (without going over) will be awarded 10,000 bonus points! Points will be awarded after the close of the game.
- Mission Masters Bonus Ever wonder what Mission Masters do all day and night? We watch the submissions around the clock! Each Mission Master reviews every submission (even the hidden ones) at least once. We may feel a little "screen-weary," but we are always entertained. Since we are in the unique position of seeing all submissions, this year we want to get in the action. Each Mission Master (this year there are 3) will award 10,000 bonus points to their favorite submission of the game. These points will be awarded after the close of the game. Winners will be notified via the app. Don't worry. Mission Masters do not play the game; we have no vested interest.
- Parish Mystery Word In each of the 10 parishes we serve, we have hidden a Milesy character holding a letter. Visit all 10 parishes, accumulate the letters, and unscramble them to discover the Parish Mystery Word. A correct response is worth 5,000 bonus points.
- Sponsor Surprise Days On certain days throughout the game, Sponsor Surprise missions will appear. These missions are complements of our presenting sponsors and will be worth either 2,500 points or 1,500 points! Is there a catch? Yes, Sponsor Surprise missions will be available for a limited time only. They will be posted at 8am on the relevant day and MUST be performed by 10pm that night. At 10pm the mission will expire and no longer be available for play.
- Venmo for Miles Have any friends or family (or even social media followers!) who want to help propel your team to victory? Here's how! Anyone can make a donation of \$20 or more via Venmo to @MilesPerretCS, including your team name in the comment section. For every \$20 donated, your team will receive a bonus of 10,000 points! To be eligible for bonus points, the Venmo transactions must be completed no later than June 15, 2:00pm. (View all Venmo for Miles Rules here)
- You certainly are a competitive bunch! If you doubt us, just watch the leaderboard as teams vie for the top spots. In 2024 the top three (3) teams on the leaderboard (after all scores are finalized by the Mission Masters and all bonuses awarded) will be awarded \$300, \$200, and \$100 respectively.
- And More . . . We always keep a few surprises up our sleeves. So make sure you enable your in-app notifications.

ANYTHING NEW THIS YEAR?

Yes! Last year, in the missions "Au Revoir" and "Wishin' for a Mission" we asked for your suggestions. We compiled those ideas and incorporated many of them into this year's game.

• Milesy has had some amazing adventures this year. From witnessing the total eclipse in Dallas to grooving to his favorite bands at Lollapalooza and meeting the tortoises in Galapagos, he's travelled the globe. He is sharing some of the things he has learned with you in the missions. Milesy is also sharing a few of his favorite pics. Enjoy!

- Saturday Mission Mania Every Saturday during the game, we will staff the MPCS Lobby with game specialists (10am to 2pm) who can answer your questions. New this year: on Saturday, June 1 and Saturday, June 8, we will have assistants who will help you in completing a few selected missions. Need a partner to dance or sing with? Need newspaper or craft supplies? Need a few hints? We're here to help!
- Global Gratitude This year, earn 1,000 points when you visit the lobby of the Miles Perret Cancer Services office and take a photograph with one of our large globes. Personalize the globe, letting us know something or someone that means the world to you and we'll "plant" it outside, around the office. Join us as we watch our garden grow!
- Road trip anyone? We noticed your continued interest in the parish missions, so we added a few! This year, each of the 10 MPCS service parishes has three unique missions: (1) a traditional "Welcome" mission highlighting a landmark in the parish, (2) a "GPS" mission requiring you to visit a public library in the parish and enter its geographic coordinates (don't worry it's easier than it sounds), and (3) a "Scramble" mission requiring you to answer a riddle leading you to the location of a hidden Milesy (again easier than it sounds). Each and every parish mission is valued at 500 points; so, completion of all 30 missions will earn you 15,000 points! New this year: in addition to the points earned for completing the missions, every team that completes all 30 parish missions will receive a prize. So, fire up GoggleMaps or Waze and hit the road. Hint: To keep you entertained, we may release a few road trip riddles along the way.
- Play with a Purpose For the 2nd year, the Board of Directors of Miles Perret Cancer Services will offer a "matching" opportunity. For every mission you perform in the game, the Board will make a \$2.00 donation to MPCS to support our clients, including the purchase of various items such as wigs, essential medical supplies, nutritional supplements, mastectomy items, gas cards to fund travel to treatment locales, etc. In 2023 our teams performed 12,187 submissions resulting in a \$24,374 donation from the Board. Our goal this year is 15,000 submissions. Help us reach that goal it would result in a \$30,000 donation!
- New t-shirt For those of you running around performing missions in the aisles of stores, singing in the streets, and dancing your hearts out we see you (and so does everyone else)! To explain your seemingly "odd" behavior, we designed a t-shirt with this message: I'm Not Crazy, I'm Just Playing Games of Acadiana. T-shirts are available in the MPCS lobby and online at <u>go.rallyup.com/mpcs-shop</u>.